

What are the LDOI continuing education requirements for RESIDENT Adjusters?

Resident Louisiana adjusters are required to complete 24 hours of Continuing Education within their 2-year licensing period. A minimum of three (3) of the total 24 hour requirement must be dedicated to the subject of Ethics effective 2012. There are no Flood CE requirements for adjusters.

What are the LDOI continuing education requirements for NON-RESIDENT Adjusters?

Non-residents licensees who have met the CE requirements in their home state are exempt. If adjusters are not required to take CE in their home state, they are not required to submit CE credits to renew their Louisiana license.

What are the LDOI rules on repeating courses and CE carry-over hours?

No licensee may be granted credit for a program more than once during a single license renewal period.

The LDOI does not allow adjusters to carry forward excess hours.

Does the LDOI provide extensions of time for a Licensee to complete CE?

Rule 10, governing CE does not address “extensions of time”. However, it does address “Waivers of CE Requirements” as follows: “A licensee who is unable to comply with continuing education requirements due to military service or some other extenuating circumstance, such as a long-term medical disability, may request a waiver of those requirements. Such request shall be submitted to the commissioner on the form required by the commissioner and shall include such documentation to verify the request as the commissioner may reasonably require”. AE21 suggests that you contact the LDOI directly to discuss this option if needed.

Can I fulfill all of my Louisiana CE requirements by completing online Self Study Courses?

Yes. There are no restrictions on the type or number of online Self-Study programs an adjuster can take to fulfill their CE requirement.

What are the Final Examination Requirements?

The LDOI requires that all Self-Study courses must include an examination for students to receive credit. Our exams consist of 25 multiple choice questions. CE credits will only be allowed if the student receives a grade of 70% or greater. Students are allowed three (3) retakes if you don't pass the first time.

Online exams for internet/online courses may be open book and do not require a proctor.

After completing an online Self-Study course, how are my CE course completions reported to the LDOI?

Reporting course completions is the CE provider's (AE21) responsibility. We will be notified immediately after you sign off and we will file your CE electronically with the LDOI.

Will I receive a Certificate of Completion from AE21 upon completing a course?

Yes. At the conclusion of the online course you will have an opportunity to print your Certificate of Completion.

Does the LDOI provide online access to my license and CE status/transcript?

Adjusters can view the most current information as reflected in the Department's records regarding the number of continuing education hours credited to them via the LDOI web portal @

<https://www.lidi.state.la.us/Programs/ProducerAdjusterPortal/Login.aspx>

What if the FAQ's do not address my question/issue?

Call us toll free @ 1-855-985-2672 or 1-800-820-4550. If we can't answer your question we will refer you to someone who can.

How can I contact the Louisiana Department of Insurance (LDOI)?

LDOI Phone#: Local (225) 342-5900 or Toll Free (800)-259-5300

LDOI CE Website: http://www.lidi.state.la.us/Licensing/Producer/cont_ed.html

LDOI Contact Information: http://www.lidi.state.la.us/contact_us.html

LDOI FAQ and "Ask-a-Question": <http://www.lidi.la.gov/Programs/FAQ/default.aspx>

General Mailing Address:

Louisiana Department of Insurance
Post Office Box 94214
Baton Rouge, LA 70804

Physical Address:

1702 N. 3rd Street
Baton Rouge, LA 70802