

Mississippi Continuing Education Frequently Asked Questions

What are the MID continuing education requirements for RESIDENT Adjusters?

Resident Mississippi independent and public adjusters are required to complete 12 hours of Continuing Education within their 1-year licensing period. There are no requirements regarding specific types of courses (i.e., ethics).

What are the MID continuing education requirements for NON-RESIDENT Adjusters?

Continuing education requirements do not apply to non-resident independent and public adjusters.

Does the MID provide online access to my license and CE status/transcript?

Mississippi adjusters can now view their current CE education transcript, update their e-mail address, renew or print their license using the Sircon Online Services Portal @: www.sircon.com/mississippi

What are the MID rules on repeating courses and CE carryover rules?

Licensees may repeat courses, but will receive credit only once when the course is repeated during the same licensing period. An adjuster may repeat a course after two (2) years have elapsed.

Carryover hours are not permitted.

Does the MID provide for extensions of time for a Licensee to complete CE?

Per MID rules, "A licensee may appeal for relief to the Commissioner or his designee for hardship situations. The Commissioner or his designee, upon written request, may grant exception to or extend the time in which a licensee must comply with the CE requirements for reasons of poor health, military service or other reasonable and just causes".

AE21 suggests that you contact the MID directly to discuss specific requirements necessary to file the appeal for relief.

Can I fulfill all of my Mississippi CE requirements by completing online Self Study and Distant Learning Courses?

Yes. There are no restrictions on the number of online programs.

What are the Final Examination Requirements?

The MID requires that all Self-Study courses must include an examination for students to receive credit. Our exams are comprised of multiple choice questions. CE credits will only be allowed if the student receives a minimum score of seventy percent (70%) of a closed-book examination, monitored by a disinterested third party. Students are allowed three (3) retakes if you don't pass the first time.

What are the Final Examination Proctor Requirements?

All Self-study final exams must be monitored by a disinterested third party. Per MID rules, a "disinterested third party" means a licensed insurance producer, independent or public adjuster or any impartial person with no family or financial relationship to the student." An online "Proctor Affidavit" will be provided at the conclusion of the CE program for completion. The proctor must be able to complete the requested information and enter his or her "digital" signature.

How are my CE course completion reported to the MID?

Reporting course completions is the CE provider's responsibility. We will be notified immediately after you sign off and we'll file your CE electronically via Sircon Compliance Express.

Will I receive a Certificate of Completion from AE21 upon completing a course?

Yes. At the conclusion of the online course you will have an opportunity to print your Certificate of Completion

What if the FAQ's do not address my question/issue?

Call us @ 1-800-820-4550. If we can't answer your question we will refer you to someone who can.

How can I contact the Mississippi Insurance Department (MID)?

MDI Phone#: Local 601-359-3582 or Toll Free (800)-562-2957

MID Licensing & CE Website:

http://www.mid.state.ms.us/licensing/prelicensing_continuing_education.aspx#main

MID Licensing & CE Email: licensing@mid.state.ms.us

USPS Mailing Address Mississippi Insurance Department

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